

Soundside Pet Resort Boarding Agreement

Date: _____

Owner Information

Owner _____

Address _____

Number Street City State Zip
Phone Number _____
1 2 3

Email Address _____

Referred By (if applicable) _____

Emergency Contact (Name and Phone Number) _____

Name

Phone Number _____
1 2

Veterinarian (name of hospital or clinic) _____

Phone Number _____

Email or Fax (if known) _____

Pet Information

1. Pet Name _____ Species Dog _____ Cat _____

Breed _____ Sex _____ Spayed/Neutered (Y/N) _____

Colors/Markings _____ Approx Weight in pounds _____

2. Pet Name _____ Species Dog _____ Cat _____

Breed _____ Sex _____ Spayed/Neutered (Y/N) _____

Colors/Markings _____ Approx Weight in pounds _____

3. Pet Name _____ Species Dog _____ Cat _____

Breed _____ Sex _____ Spayed/Neutered (Y/N) _____

Colors/Markings _____ Approx Weight in pounds _____

Additional Pet Information:

Last Flea/Tick Treatment Given (approx. Date) _____

Type of Flea/Tick Medication Given (name of product) _____

Medical Conditions _____

Ask for Medication Form if your pet is on daily medications

Allergies _____

Soundside Pet Resort

Pet Owner

Signature _____ Date _____

Owner Signature _____

Printed Name _____ Date _____

Soundside Pet Resort Boarding Contract and Agreement of Services

Soundside Pet Resort Boarding Agreement This is a Contract between Soundside Pet Resort (hereinafter called "**The Resort**") and the pet owner whose signature appears below (hereinafter called "**Owner**") for services for (hereinafter called "**Pet**").

This contract contains the entire agreement between the parties, Owner and The Resort

Payment and Waivers

Boarding and Daycare Fees and Additional Services/Fees:

- Payment is expected for services at the time of checkout. Owner agrees to pay the rate for boarding (\$45/night) or Daycare (\$20/day) in effect on the date of arrival through the date of departure. Rates are calculated by nights stayed for boarding.
- Pets must be picked up prior to 5:30pm on the date of departure Monday-Friday. Pets can be picked up Saturday 8-9:30am and Sunday 4-5:30pm
 - A late fee of \$25 will be assessed for boarding Pets picked up after 5:30pm M-F with no contact from owner
 - Pets not picked up on the scheduled departure date will be charged an additional night of boarding (\$45/nightl per animal)

Initial: _____

Waiver of The Resort Liability

Veterinary and Behavioral:

- Owner agrees to pay all costs and charges for special services requested, plus all veterinary expenses deemed appropriate by The Resort for Pet during the time it is in The Resort's care. The Resort shall attempt to contact the Owner before incurring such veterinary services as may be required by Pet's health and/or behavior.

Initial: _____

Illness and Behavior Waiver: Due to the nature of boarding and new environments, there are some inherent risks. These risks may include, but are not limited to: transfer of communicable diseases such as Canine Papilloma virus, Canine Kennel Cough and Feline Upper Respiratory Infection. Injuries may include, but are not limited to: broken nails, sore feet, puncture wounds, abrasions and cuts, changes to behavior, inappetence, diarrhea, and vomiting. These injuries and illnesses are generally benign and can usually be monitored and managed by our staff . In some cases, veterinary care may be required for the safety and health of the Pet.

The Resort shall exercise reasonable care for Pet delivered by Owner to The Resort for boarding. It is expressly agreed by Owner and The Resort that The Resort's liability shall in no event exceed fair market value for the Pet boarded as The Resort cannot be held liable for accidents and injuries beyond reasonable control.

Initial: _____

- Owner specifically represents to The Resort that the Pet has not been exposed to rabies or distemper or other communicable diseases within a thirty-day period prior to boarding. The Resort requires proof of current Rabies, Distemper and Bordetella vaccinations for dogs and FVRCP and Rabies for cats. Initial: _____

- Given the nature of boarding, Pets can react differently than at home. Every effort will be made to ease the Pets stress and accommodate the Pets need until the Owner can be reached. Owner is responsible for the removal of pets deemed aggressive that are a threat to other animals and staff alike in the time frame as outlined by The Resort. No refunds will be given. Initial: _____
- Owner specifically represents to The Resort that the Pet has not bitten or injured a human or other animal in the last 10 days. Initial: _____
- The Owner further agrees to be solely responsible for any and all acts or behavior of said Pet while it is in the care of The Resort. Owner agrees to be financially responsible for property of The Resort damaged by Pet. Reasonable costs for damage will be payable upon checkout of Pet. Initial: _____

Bordetella Waiver: The Resort requires a Bordetella vaccination every Six (6) months. The Bordetella vaccine is not 100% effective. It is recommended that it be given to your dog at least 10 days prior to Pet's arrival date to increase efficacy. The Resort makes no guarantees in regards to the efficacy of the Bordetella vaccination. Initial: _____

Flea and Tick Waiver:

All pets are checked for external parasites (fleas/ticks) upon entry to The Resort. If any external parasites are found, they will be treated accordingly and Owner will be responsible for any costs incurred. Initial: _____

Veterinary Treatment Waiver: If Pet becomes ill or if Pet's behavior is endangering itself, humans, or other animals, The Resort, in its sole discretion, may engage the services of a veterinarian. All attempts will be made to contact the Owner of the Pet first; however, in the event of an extreme emergency, the safety and well being of the Pet is first priority. Medication will be administered as necessary under the direction of a veterinarian. The undersigned Owner hereby gives the veterinarian complete authority to treat Pet in whatever manner deemed necessary. Owner will be responsible for all veterinary charges upon release of the Pet. Owner also gives full authority for the treating veterinarian and their associates to discuss with The Resort any aspect of any illness or injury that The Resort has presented for treatment. No Refunds will be given unless deemed appropriate by The Resort.

Initial: _____

Extreme Weather Waiver of The Resort Liability: Given the location of The Resort, there is the possibility of an extreme weather event (Hurricane, Tropical Storm, Nor'Easter, Blizzard, Ice accumulation, etc). The Resort does not have a generator or other facilities deemed appropriate to house animals under the extreme conditions. In the event of extreme weather, The Resort holds the right to cancel reservations and requires the Owner to pick up their pet in the time manner as outlined by The Resort given the nature of the event. Every effort will be made to contact the owner in a timely manner and effort will be made to assist the Owner and Pet. No Refunds will be given unless deemed appropriate by The Resort Initial: _____

Abandoned Pet Policy and Waiver of The Resort Liability: If a Pet is left at The Resort for longer than Seven (7) calendar days beyond the scheduled date of departure and with no contact from the Owner, the Pet shall be relinquished to the governing animal authorities for Carteret County North Carolina and formal charges may be brought against the owner for additional monies owner and care given. Initial: _____

Social Media Release:

Owner authorizes The Resort to use pictures of their Pet taken while participating in activities on its social media, website and in other promotional materials. Initial: _____

By signing this Agreement and leaving Pet with The Resort, the Owner certifies to the accuracy of all information given about Pet to the best of their knowledge without hesitation or inaccuracy. Owner specifically represents that he or she is the sole owner of the pet.
By signing this Agreement, the Owner indicates that he or she has read and accepted all policies and waivers listed in this agreement as well as all requirements as outlined.

Soundside Pet Resort

Pet Owner

Signature Date

Owner Signature

Printed Name Date

Soundside Pet Resort Requirements

Requirements:

Vaccinations:

Dogs are required to have the following vaccinations: Bordetella, Distemper, and Rabies.

Cats are required to have the following vaccinations: FVRCP and Rabies.

- Vaccines must be administered no later than 10 days prior to boarding.
- Vaccines need to be administered by a licensed veterinarian only.
- We CANNOT accept animals without current rabies vaccinations as we do not accept Rabies Titers.

Initial: _____

Behavior:

- We cannot accept aggressive animals, specially trained working or service animals, or animals with behavioral concerns at this time. Please ask and we can provide you with the name of a facility or individual that can better care for your pets special needs.
- Animals that become aggressive or dangerous to board must be picked up in a timely manner.

Initial: _____

Medications:

- Medications must come in prescription bottles or sealed containers with clear and easily read labels.
 - We CANNOT accept diabetic animals at this time. Please ask and we can provide you with the name of a facility or individual that can better care for your pets special needs.

Initial: _____

Food and Bedding:

- Pets own food or treats in a sealed container or ziploc bags. We cannot accept open bags of food or treats at this time.
 - NO RAWHIDES will be accepted!
- Bedding, toys, etc. brought from home must be able to fit in a standard washer and dryer (no large comforters, etc.)
 - Toys, treats, personal items, etc. are accepted but we ask you to limit the amount of extra items due to space and hygiene.

Initial: _____

Special Requirements:

- Animals with special needs and medical conditions that require additional care are accepted on a limited basis. Initial: _____